

**GENERATIONS FAMILY HEALTH CENTRE**

**3080 YONGE STREET, SUITE 6020**

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Dear Patient,

June 24, 2025

We are very fortunate in this country to have access to good health care paid for through our taxes. However, many physician services are not covered by provincial health insurance plans. These services require significant time and resources to administer, particularly as the demand for uninsured services has increased dramatically in the past few years. As office expenses rise alongside increasing health care costs, government cutbacks, and inflationary pressures, we are unable to provide these services free of charge. Therefore the payment of these services remains the responsibility of the patient.

We would like to touch on two issues in particular:

**Renewals of prescriptions by phone or fax:** During any office visit, you should request a renewal of necessary prescription(s) if appropriate. Each time a request is made for a prescription outside of a scheduled appointment the patient's chart needs to be accessed, reviewed, and the prescription needs to be appropriately documented and sent to the pharmacy. If you sign up for the Annual Block Fee for uninsured services prescription renewals will be covered, otherwise there will be a charge for each request. Please make sure you allow several days' notice when requesting prescription renewals.

**Email consultation requests:** As outlined in our accompanying Annual Newsletter as well, requests for medical advice via email remain uninsured (ie. not covered by OHIP). If you send your doctor a message for which a reply is expected/requested, a charge will be incurred through our Uninsured Services program, if not already covered by the Block Fee. There is no charge to receive messages from our office.

Signing up for the all-inclusive Annual Block fee can amount to substantial savings if uninsured services arise over the year. Included with this letter is a list of uninsured services which are covered by paying the Annual Block Fee.

Those who choose not to sign up for the optional Annual Block Fee may pay for individual uninsured services at the time the services are provided.

Should you wish to submit payment for the Annual Block Fee using a debit or credit card, you may do so online by going to [www.doctorservices.ca/online-payment](http://www.doctorservices.ca/online-payment) or by telephone to Doctors Services. Our clinic continues to use DOCTORS SERVICES to administer this plan. Any questions or correspondence regarding the Uninsured Services plan should be directed to them by phone 1-866-423-8267 and NOT to our office.

***Please note: Signing up for the annual block fee is entirely at your discretion. No patient will be denied services based on ability to pay.***

We look forward to continuing to provide your primary medical care to ensure that you receive the best possible health outcomes.

Yours Sincerely,

The Physicians of Generations Family Health Centre FHO

**The Following Un-Insured Services ARE COVERED by paying the Annual Fee**

**General Un-Insured Services**

Prescription Renewals by phone/fax (when appropriate and only at the request of the patient or their pharmacy)*	\$ 25.00	
Transfer of Medical Records	First 20 pages \$ 30.00	Each page after 20 \$ 0.25
Letters on behalf of patients	\$ 30.00 - 200.00	Depending on time and work involved
Telephone Advice	\$ 30.00	Telephone advice is insured by OHIP under some circumstances if both the patient and physician are located in Ontario
Email Advice (online consultation requested by patient)	\$ 30.00	Per consult (see newsletter for further info)
Lost Prescriptions, Notes, Referrals	\$ 22.00	
Uninsured Vaccine Administration	\$ 20.00	
Ear Wash	\$ 40.00	<i>The removal of ear wax is an insured service under OHIP when impacted wax is resulting in hearing loss and simple over the counter treatment has been unsuccessful, or, when immediate removal of ear wax is required to visualize the ear drum or external canal to aid in the diagnosis or treatment of other ear infections.</i>
TB Test & Reading	\$ 30.00	TB Form only \$20.00
Medical Examination for Return to Work requested by Employer	\$ 75.00	
Driver's Medical Form (MOT)	Annual Fee paid \$ 110.00	Fee not paid \$ 220.00
Third Party Physical Exam	\$ 125.00	
Photocopying	\$ 1.00 per page	
Medical Supplies, Dressings, etc.	\$ 25.00	

**Medical reports/forms ( without examination)**

*Generally, the production or completion of a document or form is considered an uninsured service. However, there are specific circumstances listed in the Health Insurance Act under which the completion of a form may be insured; such as when the document/form is required to receive certain benefits under the Ontario Disability Support Program or to receive anything under a program administered by the Minister of Health.*

Citizenship and Immigration Report	\$ 40.00	
Illness and Return to Work Notes	\$ 25.00	
Employment Insurance / Maternity Certificate	\$ 25.00	
Fitness Club Forms	\$ 30.00	
Private Insurance Forms	\$ 30.00 - \$ 300	Depending on time and work involved (Physician's hourly rate may apply)
Pre-employment Certificate of Fitness	\$ 25.00	
Jury Duty Letter	\$ 25.00	
Certificate of Medical Status	\$ 25.00	
Massage Therapy and Orthotics	\$ 25.00	
Revenue Canada Disability Form	\$ 83.00	
Day Care Notes	\$ 25.00	
School / Camp Forms	\$ 25.00 - \$150	Depending on time and work involved
Travel Cancellation Forms	\$ 35.00	
Disability Tax Credit Certificate	\$ Annual Fee paid \$ 100.00	Fee not paid \$ 200.00
Referral Note for Chiropractor, Physiotherapy, etc, at the request of the patient	\$ 25.00	Where a referral for these services are components of an OHIP - insured service (such as an assessment) the referral is considered part of the insured physician service and there is no charge.
Forms required for Volunteer Work	\$ 25.00 - \$150	Depending on time and work involved

**The Following Uninsured Services are NOT COVERED by the Annual Fee** (Available as per the standard guidelines set by the Ontario Medical Association-OMA.)

Missed Appointment	\$ 50.00	Legal Reports - OMA Rate
Missed Annual Physical Examination	\$ 100.00	Travel info/vaccination - Variable
Insurance/Disability Forms	OMA Rate	



